Café Seasonal Service Assistant

We're looking for an energetic, hard working individual to join our team in the museum cafe at Creswell Crags. Delivering exceptional service and striving to make every customers experience a pleasant one, you will become a key part of our catering team in this much loved visitor attraction and museum.

Job Type: Part-time Seasonal

Meets National Living Wage Salary: Hospitality: 1 year preferred **Experience**

Licence: Full UK Driving Licence Preferred

Creswell Crags is only open weekends during the months of November, December and January (low season) which effects the number of working hours we can offer. Please see below.

Job Description

- To be available to work in the Cafe in accordance with the needs of the business, in particular the ability to work up to 5 flexible days in 7 including weekends and bank holidays.
- Ensure you are ready to commence work on time and in a clean and presentable fashion, taking care of personal hygiene.
- Throughout the working day conduct yourself in a friendly, helpful and professional manner.
- Ensure that you work in a clean and hygienic manner.
- Feel comfortable that you have received adequate training or instruction from the manager or supervisor before embarking on any task.

Specific Responsibilities

- Ensure the Coffee Shop opens for business on time, if required.
- Ensure deliveries and store appropriately, if required to do so.
- Set out food displays as shown in preparation for opening.
- Serve and prepare food and drinks as required and as shown.
- Take money and give appropriate change for food and drink sales as shown.
- Maintain the levels of food and drink presentation set by the manager.
- Maintain an acceptable level of customer service as set out by the manager.
- Effectively clear and clean tables and the general dining area of debris as shown.
- Dispose of rubbish in the appropriate bins as shown.
- Ensure you use the cleaning schedules properly.
- Maintain the levels of hygiene and cleanliness set by the manager within all the catering areas.
- Ensure safe custody of cash float and daily takings in accordance with the requirements, if required.
- Ensure that you read and understand the Food and Hygiene Policy and the Health and Safety Policy that you are required to adhere to.
- Ensure that you carry out your duties in a safe manner and not endanger yourself or others.
- Report any defects in equipment you notice to the manager or supervisor. Report or discuss any other matters of concern you may have with the manager.

If you would like to apply for this role simply send a cover letter and CV to Paul Kaye at retail@creswell-crags.org.uk. Successful candidates will then be contacted and invited to complete an application form before being interviewed on site.





