

# CRESWELL HERITAGE TRUST

## VOLUNTEER ROLE DESCRIPTION OUTDOOR PLAY AREA MAINTENANCE VOLUNTEER

### PURPOSE

Creswell Crags Museum welcomes visitors from across the country and beyond. As a Welcome Volunteer, you'll play a leading role in helping us maximise visitor enjoyment at the museum. In this role, you'll be a friendly and welcoming representative of the museum to all visitors to the centre, providing basic information and assistance to help visitors to maximise their enjoyment and understanding of the visitor offer, including the museum, outside areas and facilities.

### TASKS

The role will encompass the following tasks:

- Maintenance and repair of our existing play equipment
- Cleaning and repainting the equipment
- Other minor maintenance jobs
- Experience of hand and power tools usage
- Excellent understanding of health and safety issues to keep yourself and other safe whilst working; outdoor working, with hand and power tools, safe working from a ladder, the application of paint/wood stains
- To be able to work collaboratively with a team of both staff and other volunteers

### APTITUDES, SKILLS, AND EXPERIENCE

- Experience in a similar maintenance role
- Comfortable using both hand and power tools
- Ability to work safely and to maintain a safe working environment
- Ability to problem solve and have a desire to source solutions
- Ability to work independently and on occasion, a willingness to use your own workshop space
- An interest in heritage and/or the natural environment
- An enthusiasm for the objectives of the Trust

### WHO WE'RE LOOKING FOR

We are looking for people who can regularly volunteer, ideally for one session every week or once a fortnight. Timings and regularity of volunteering sessions can be discussed on an individual basis.

### OUR OFFER

- The satisfaction of knowing you are supporting a world-class visitor attraction.
- We recognise that you're helping us to make a difference to our visitors
- Meeting like-minded people.
- Training as required.
- Out of pocket mileage expenses (<20 miles return)
- Free car-parking on site
- 20% discount in our shop and café

### PLEASE NOTE

This role will be physically demanding; therefore, you will need to be reasonably physically fit and manually dexterous. It will be essential that you always work in a safe and tidy manner.

### HOW TO APPLY

Please complete an on-line Volunteer expression of interest form on our website. Please note the form

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does require you to provide us with the names and contact details for 2 referees.

## THE NEXT STEPS

You will be invited to meet the Events and Volunteering Officer where we will discuss the role, your suitability to perform the role and what hours you would be happy to volunteer to us.

## USEFUL INFORMATION

### CAUSE STATEMENT

By striking at the core of what it is to be human we spark profound connections between people and planet. The deep past inspires us to leave better marks on the future.

### WHO ARE WE

Creswell Crags is one of the most important Ice Age archaeological sites in the British Isles, caves found at Creswell Crags contain Britain's first verified example of Ice Age rock art, with images of animals and symbols dating to around 13,000 years ago. More recently, a discovery of witch marks in the cave, which was later discovered to be the largest collection of its kind in the UK, has open our story up to the medieval/early modern history of Creswell and the surround.

We strive to tell the stories of our shared past, the lives they lived and animals they encountered along the way. Through a modern Visitor Centre, with small museum of artefacts, café, education rooms, facilities and a gift shop, we offer bookable cave tours and special events reflective of this history and heritage.

### OUR VOLUNTEER PROMISE

Volunteers are an important and valued part of our team, and their commitment and enthusiasm recognised across the Museum. We commit to providing all volunteers with a meaningful, enjoyable and safe volunteering experience, that holds clear value for the future of the museum.

All volunteers will benefit from basic training, where necessary, to fulfil their role and take part in comprehensive induction for all new starters. Ongoing support will be available from staff responsible for the volunteer role to help you grow and develop during your volunteer journey.

Reviewed: Gillian Crawley  
Date: 06.06.22  
Next review: 06.06.22